

RETURNS FORM

Please pack the relevant item securely along with the completed form below, and send it to us so that we receive it within seven working days after the day that the item was delivered to you. For your protection we recommend that you use a recorded delivery service. Please note that you will be responsible for the costs of returning the goods to us unless we delivered the item to you in error or the item is faulty.

The address to send any item back to us is:

River Stour Trust, VEC, Dove House Meadow, Great Cornard, Sudbury, Suffolk CO10 0GF

(Please do not use any other address or variation – postage must be paid on all goods returned.)

CUSTOMER DETAILS

Name _____

Address _____

Telephone number _____

Email address _____

Date product was delivered to you _____

Date of return _____

RETURNED PRODUCT DETAILS

Product	Quantity

Reason(s) for return _____

Is a refund required?

Refund

Replacement

[v12.08.14]